



# BORDERS WITHOUT BOUNDARIES

May 24-30, 2014

# **Accessibility Guide**







# **Table of contents**

1.	Intro	duction	2		
2.	Acces	Accessible Assistance Contacts2			
3.	Camp	pus Transportation	2		
4.	Area Transportation				
	4.1	Public Buses	2		
	4.2	Taxi Service	3		
	4.3	Airport transportation	3		
5.	Accessible Campus				
	5.1	Accessible Washrooms	3		
	5.2	Lifts and Elevators	3		
	5.3	Accessible Parking	3		
	5.4	Residence	3		
	5.5	Quiet Spaces	4		
	5.6	TTY Telephone	4		
	5.7	Service Animals	4		
6.	Acces	Accessible Campus Services			
	6.1	On Campus Dining	4		
	6.2	Assistive Technology	4		
		6.2.1 Alternative Format Text Resources	5		
		6.2.2 Sign Language Interpreting	5		
		6.2.3 Other provisions	5		
	6.3	Wheelchair Loan	5		
	6.4	Emergency Response Procedures for People with Disabilities	5		
7.	Niagara Resources				
	7.1	Community Resources	5		
	7.2	Accessible Restaurant Listing	5		
APPE	NDIC	EC			
APPE	וטועוו	Campus Parking Map	6		







#### 1. Introduction

Brock University is committed to excellence in the provision of university goods, service or facilities to all persons, including persons with disabilities. Together with the Federation for the Humanities and Social Sciences, Brock University is dedicated to providing an accessible Congress 2014 for attendees with disabilities.

An Accessibility Needs and Information questionnaire is included for attendees through the online registration system at <a href="www.congress2014.ca/register">www.congress2014.ca/register</a>. Information from this questionnaire will assist us to meet the needs of attendees with disabilities.

#### 2. Accessible assistance contacts

Service in person can be found in the Congress Centre (Registration and Expo), in the Walker Complex. All Congress volunteers are prepared to assist you with your needs and concerns. If you are looking for additional support or services in advance of attending Congress please contact <a href="mailto:accessibility@brocku.ca">accessibility@brocku.ca</a> or 905-688-5550 extension 5454.

# 3. Campus transportation

There will be golf carts on campus for Congress 2014. These carts will be available to assist attendees that require mobility support.

# 4. Area transportation

#### 4.1 Public Buses

All buses (St. Catharines Transit, Niagara Region Transit) are wheelchair and scooter accessible and are equipped with front racks to hold bikes.

#### St. Catharines Transit

www.yourbus.com

#### **Niagara Region Transit**

www.niagararegion.ca/transit









#### 4.2 Taxi Service

Central Taxi is the official taxi partner for Congress 2014 and is the largest taxi operator in Niagara Region. They have accessible vans for attendees using wheelchairs.

#### **Central Taxi**

905-685-7343, 1-800-568-4749

www.centralniagara.com

#### 4.3 Airport Transportation

Niagara Airbus Inc. is the official airport service provider for Congress 2014. For further details or to book online visit <a href="https://www.niagaraairbus.com">www.niagaraairbus.com</a>. Please indicate that you require a wheelchair accessible vehicle.

# 5. Accessible campus

#### 5.1 Accessible Washrooms

There are several accessible washrooms on campus. Please view <a href="www.brocku.ca/blogs/campus-map">www.brocku.ca/blogs/campus-map</a>. If you require this map in an alternate text format please contact <a href="mailto:accessibility@brocku.ca">accessibility@brocku.ca</a>.

#### 5.2 Lifts and Elevators

The locations of various lifts and/or elevators are available at <a href="www.brocku.ca/blogs/campus-map">www.brocku.ca/blogs/campus-map</a>. If you require this map in an alternate text format please contact accessibility@brocku.ca.

#### 5.3 Accessible Parking

Attendees with provincial or other government recognized accessibility permits may park in any Brock University accessible parking spaces on campus with the exception of Lot H, by displaying the accessibility permit and a valid pay receipt or parking pass. If you need assistance determining where the closest accessible spot is located, please contact Parking Services or review the campus parking map (attached as Appendix II). Parking passes will be available for purchase at the Congress Centre, in the Walker Complex.

#### Theal House (Building 17)

Parking Services 905-688-5550 extension 4309, parking@brocku.ca www.brocku.ca/parking

#### 5.4 Residence

Attendees registering to stay at Brock University who require accessible residence accommodation should state their accommodation needs in the online reservation system at <a href="http://conferenceregistration.brocku.ca/ciac/congress2014.html">http://conferenceregistration.brocku.ca/ciac/congress2014.html</a>. Brock University has a limited number









of accessible rooms for persons using mobility devices (wheelchairs, scooters, etc.), along with other accessible amenities.

#### 5.5 Quiet Spaces

Brock University will provide designated quiet spaces conveniently accessed for attendees to rest during the day.

#### 5.6 TTY Telephone

The text telephone (TTY) at Brock University is 905-378-5708.

#### 5.7 Service Animals

Brock University is committed to creating a campus that is accessible for all. This extends to the presence of service animals.

# 6. Accessible campus services

#### 6.1 On Campus Dining

All on-campus food outlets are accessible. Staff and volunteers are more than happy to assist attendees with accessibility inquiries.

#### 6.2 Assistive Technology

Brock University has an assistive technology-training lab in Services for Students with Disabilities, 4<sup>th</sup> floor, Arthur Schmon Tower. This lab contains accessible software and hardware. Hours of Operation are Monday through Friday from 8:30 a.m.— 5:00 p.m. Additional hours may be arranged upon request.

#### **Available Technology**

Devices	Computer Software	
<ul> <li>Height-adjustable desks and chairs</li> <li>CCTV Magnification units</li> <li>PC computer workstations</li> <li>Flatbed and high speed scanning devices</li> <li>Incandescent desk lamps</li> </ul>	<ul> <li>Text-to-speech and screen reading software</li> <li>Optical Character Recognition (OCR) software</li> <li>Grammatical and writing software</li> <li>Idea mapping software</li> <li>Speech recognition software</li> <li>Screen enlargement software with synthetic speech output</li> </ul>	

Attendees may also access Zoom Text, JAWS and Kurzweil software installed on computers in the James A. Gibson Library (Arthur Schmon Tower, Building 1) and the Computer Commons (South Block, Building 21).









#### 6.2.1 Alternative Format Text Resources

The Accessibility Guide will be available in Braille, large font and electronic versions at the Registration desk in the Congress Centre and at all Information Kiosks.

#### **6.2.2** Sign Language Interpreting

American Sign Language Interpreters are available. Scheduling these services takes considerable time and planning. Associations requesting these services should contact <a href="mailto:accessibility@brocku.ca">accessibility@brocku.ca</a>. Booking time is required.

#### 6.2.3 Other provisions

Brock University works with numerous service providers for note taking, real time captioning and other services. Scheduling these services takes considerable time and planning. Attendees who would like to request these services should contact accessibility@brocku.ca.

#### 6.3 Wheelchair Loan

Brock University has several wheel chairs available for loan on a complimentary basis. To request a wheelchair during Congress, call the Help Desk at 905-688-5550 extension 6770.

#### 6.4 Emergency Response Procedures for People with Disabilities

An outline of emergency response procedures can be accessed at www.brocku.ca/accessibility.

# 7. Niagara resources

#### 7.1 Community Resources

#### **Niagara Centre for Independent Living**

122 Queenston Street

St. Catharines, Ontario L22 2Z3

www.abilityforlife.ca

Tel: (905) 684-7111 Fax: (905) 684-1199 TTY: (905) 684-0420

Monday to Friday – 09:00 to 16:30

#### 7.2 Accessible Niagara

Accessibility information about restaurants, hotels, wineries, shopping and more for people visiting Niagara who use wheelchairs or mobility scooters is available at <a href="https://www.accessibleniagara.com">www.accessibleniagara.com</a>.









# Appendix I - Campus Parking Map



